## LEOFF 2 Ombudsman Services



# What is an Ombudsman?

- Consultant
- Resource Center
- Educator
- Advocate





# **How Ombuds Operate**

- Confidential
- Neutral
- Independent
- Informal

# Responsibilities & Limits

- Answer Questions
- Provide Relevant Information, Resources, and Options
- Assist with Processes and Procedures
- Define Laws and Rules
- Network with administrative agencies and member organizations
- Identify Systemic Issues
- Educate

# Who calls the Ombuds?

- Members
- Family
- Union Reps
- Employers



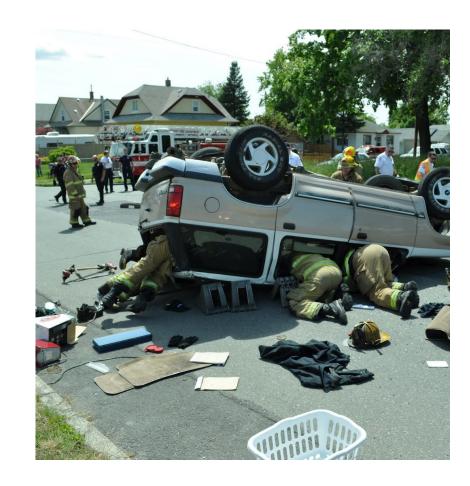


## **FAQs**

- What do I do?
- How do I apply for benefits?
- Do I need to tell my employer?
- What if I can't go back to work?
- Do I need to get an attorney?
- What happens if I pass away?

# What to Expect

- Private Zoom Meeting
  - Introductions
  - Intake
  - Discovery
- Answer Questions
- Provide Information, Resources, and Options
- Next Steps



### LNI Assistance

- Filing a Claim
  - Pros and Cons
  - Options
  - Assistance with Filing Online
- Next Steps in Claim Progression
- Investigate and Navigate Issues
- Closing Process
- How These Benefits Work With Others



# LEOFF 2 Disability Benefits Overview

#### Non-Duty Disability Benefits

Early Retirement Option

#### **Duty Disability Benefits**

- Waives Actuarial Reduction
- Tax Benefit

#### Catastrophic Duty Disability Benefits

- Pension Limits and Offsets
- Family Medical Benefits
- Tuition Waivers for Dependents

# Survivor Benefits Overview

#### **Local Benefits**

- Employer
- Union
- Other

#### **State Benefits**

- LNI
- LEOFF

#### **Federal Benefits**

- PSOB
- Social Security
- Other Organizations

## Questions?



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