

LEOFF 2 Ombudsman Services



What is an Ombudsman?

- Consultant
- Resource Center
- Educator
- Advocate





How Ombuds Operate

- Confidential
- Neutral
- Independent
- Informal

Responsibilities & Limits

- Answer Questions
- Provide Relevant Information, Resources, and Options
- Assist with Processes and Procedures
- Define Laws and Rules
- Network with administrative agencies and member organizations
- Identify Systemic Issues
- Educate

Who calls the Ombuds?

- Members
- Family
- Union Reps
- Employers





FAQs

- What do I do?
- How do I apply for benefits?
- Do I need to tell my employer?
- What if I can't go back to work?
- Do I need to get an attorney?
- What happens if I pass away?

What to Expect

- Private Zoom Meeting
 - Introductions
 - Intake
 - Discovery
- Answer Questions
- Provide Information, Resources, and Options
- Next Steps



LNI Assistance

- Filing a Claim
 - Pros and Cons
 - Options
 - Assistance with Filing Online
- Next Steps in Claim Progression
- Investigate and Navigate Issues
- Closing Process
- How These Benefits Work With Others



Washington State Department of
Labor & Industries

LEOFF 2 Disability Benefits Overview

Non-Duty Disability Benefits

- Early Retirement Option

Duty Disability Benefits

- Waives Actuarial Reduction
- Tax Benefit

Catastrophic Duty Disability Benefits

- Pension Limits and Offsets
- Family Medical Benefits
- Tuition Waivers for Dependents

Survivor Benefits Overview

Local Benefits

- Employer
- Union
- Other

State Benefits

- LNI
- LEOFF

Federal Benefits

- PSOB
- Social Security
- Other Organizations

Questions?



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